

Shortlisting the right proctoring provider in four features



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The innumerable benefits of proctoring have stemmed a rapid adoption of online examinations, online assessments and certifications. However, opting for an ideal proctoring software is still painstaking for many educational institutes. The lack of awareness and familiarity with the proctoring landscape is a significant bottleneck. Coupled with numerous service providers and intense competition in the market.

So how does one choose the right proctoring provider that offers a reliable proctoring tool meeting every education stakeholder's requirement?

Well, it is simple. Choosing the best proctoring systems provider begins with understanding the top features needed in a remote proctoring setup.

A practical rule of thumb is to stick to these features when shortlisting one.



Range of anti-cheating features

Feature 1- Easy proctoring integration

Do you have a Learning Management System or a legacy platform?



Shortlisting the best proctoring solution provider begins with comprehending the player's ability to provide almost instantaneous proctoring integration with any system, platform or software. No matter how dynamic and versatile an LMS or unique a platform is, an online proctoring software should be customizable to suit the online testing needs with no change in the user or candidate experience.

Integration feature	Availability
Proctoring as a service	
Proctoring with platform	

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Feature 2- Range of anti-cheating features

What is a system if it can't negate all possibilities of malpractices during a remote exam?

The second feature of choosing a proctoring system includes providing similar accountability levels as an in-person exam for students. Hence, opt for a system that delivers state-of-the-art, anti-cheating tools to ensure strict invigilation online. **Some advanced in-built anti-cheating mechanisms include-**

In-built anti-cheating mechanisms				
	3-point candidate authentication with facial recognition confirms that the right candidate is taking the exam.	ſ	Navigation restriction is a feature that allows academicians to host exams in a safe environment without worrying about on- screen cheating.	
	AI proctoring is an advanced form of proctoring that helps conduct online examinations without human intervention. In this type, AI detects instances of cheating and notifies authorities in the form of red-flags and reports.	*	Human proctoring for high-stake exams gives the required human touch and provides an extra layer of security. In this type, experienced human proctors invigilate a group of students along with AI.	
•	Credibility index is an auto-generated report highlighting the test givers' integrity score for a proctored session.	Ð	Real-time pause/stop/resume possibility by proctor	
2	Proctoring drive monitoring gives examination controllers and principals access to any faculty's classroom view to validate the reliability of the online examination drive.		Two-way communication with live chat option helps students and proctors communicate to clarify doubts or suspicion in real-time.	

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Feature 3- Different types of proctoring availability

Is the system flexible enough to allow different types of exams according to the requirements of scale, budget and types of exams?



From verifying each test-taker's identity, disclosing non-visibility of the face/ presence, detecting mobile phones, an additional person's presence, to catching a distracted eye movement - the best proctoring solution provider has the most advanced and wholesome invigilation mechanism that enables educators to achieve high exam integrity, seamlessly.

Hence, be exceptionally mindful of the variety of proctoring approaches the service provider has to offer. Some distinct types of proctoring include:



Live proctoring is like an actual classroom invigilation, except here, a proctor monitors multiple examinees remotely using a real-time audio and video feed.



Recorded proctoring records the examinee's screen and audio-video feed throughout the test and a proctor views the recording for any suspicious activity as per its convenience.



AI-enabled automated proctoring

replicates the way humans process information and helps detect dynamic digressions and suspicious cases with over 98% accuracy.

AI proctoring is also of various types-

- Audio proctoring is where the AI secures the test environment by scanning it for unwanted sounds using a microphone
- Video proctoring is where the AI ensures cheat-proof online exams by monitoring the test-takers behavior using a webcam.
- Image proctoring is where the AI eliminates any chance of impersonation by capturing the test-takers' photos at regular or random intervals.
- A combination of Live + AI proctoring adds much depth to a proctoring drive. A professional proctors' scrutiny, combined with an AI algorithm, can cumulatively raise flags on various suspicious cases, and together they can eliminate the most glaring vulnerabilities.

Feature 4- Insightful analysis

Are you receiving intelligent data-backed insights from the results generated?

When an ideal proctoring solution system generates real-time granular results with optimum reliability and validity, it helps the examiner decide the next course of action in no time.

Hence, opt for a proctoring solution provider that offers:

- Automated, instantaneous, and deep insights of a test-givers exam score. These detailed insights are incredibly comprehensive, almost like giving a wholesome summary of the applicant's attempt.
- AI-based test integrity score takes inputs from various proctoring flags and the 'test finish' status and helps identify students who may have resorted to cheating. This way, educators are empowered to graduate or promote only the most deserving students.

Now that you have understood the structure of what forms the crux of an ideal proctoring solution system, it is now time to take action. Ask the right questions and make informed decisions on choosing a vendor. If you are ever stuck, you can always come back to this checklist that enlists the most elaborate and indemand proctoring features.



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