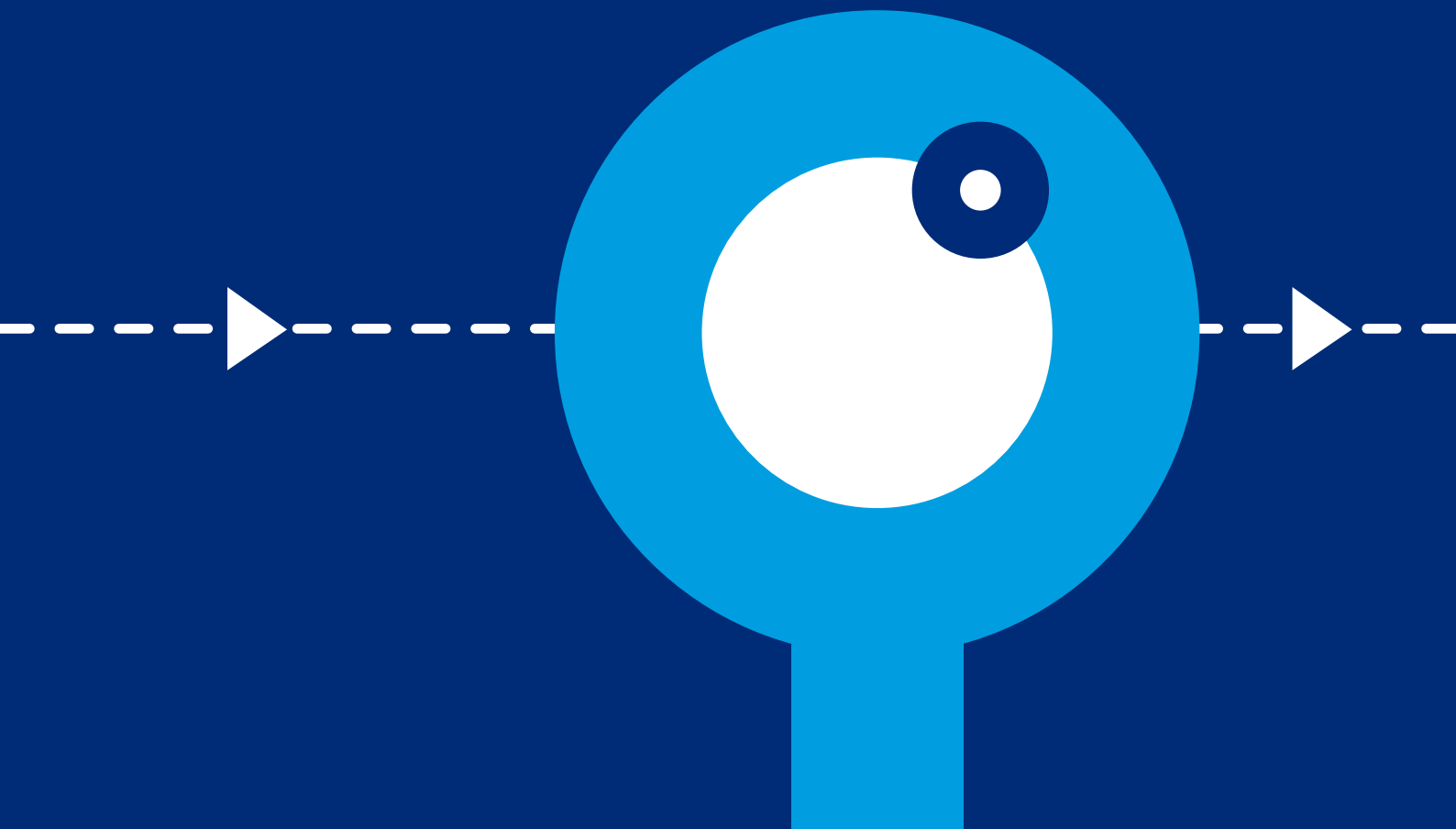


Proctoring as a Service: five things you need to know



welcome to brighter

Did you know?

No Learning Management System (LMS) was designed considering exam administration. Therefore, for the longest time, LMSs such as Moodle, Canvas, Blackboard and D2L could not safely deliver exams or curtail attempts of online cheating. This lack of functionality hindered educational institutions' desire to administer online exams with the due protocols.

But then came a state-of-the-art, cloud-based offering- Proctoring as a Service - which was developed to help exam administrators and faculty initiate proctored exams without leaving their LMS environment. Proctoring as a Service is easy to integrate with almost 90% of the LMS market worldwide. Besides, it is already compatible with globally leading LMSs, such as Canvas, Moodle and Blackboard, which allows faculty to manage all proctoring-related settings in a few clicks of the button.

The online examination landscape has undergone a visible shift, especially expedited in the plague years. Thus, the likes of IIM Bangalore have embraced the idea of giving online exams via an LMS integrated with Proctoring as a Service. But many educational entities remain hesitant in accessing this digital environment.



So, here are five compelling facts you should know about this stellar feature. These functionalities and features would help you confidently adopt Proctoring as a Service and lend agility to your assessment initiatives.

1. Proctoring as a Service is quick and easy to install

Enabling Proctoring as a Service on a system takes only a few minutes if an LMS is LTI compliant. However, it takes up to a week to enable it on a system for a personal or non-LTI compliant LMS, which requires customizations. Some service providers offer Proctoring as a Service that is already compatible with and available on Canvas, Blackboard and Moodle as a Google Chrome extension.

2. Proctoring as a Service requires no complicated training or change in user experience

Neither faculty nor students require any technical training or learning to access Proctoring as a Service on an LMS. The faculty can log in to their LMS account using their existing credentials and set up a proctored exam with the click of a button. It is a seamless and straightforward process.

On the other hand, the test-takers only need to download the proctoring Chrome extension and follow the usual steps involved in any LMS test. Then, as they click on the 'Start Quiz' button on the LMS, it shows a pop-up notification on proctoring. They can commence their online proctored exam after giving the required permission.



3. Proctoring as a Service offers unmatched anti-cheating features

Any standalone proctoring service provides all the features under the ambit of remote proctoring.

They include:



A 3-point candidate authentication with facial recognition, which confirms that the authorized candidate is taking the exam



Proctoring drive monitoring gives examination controllers and administrators access to any faculty's classroom view to validate the reliability of the online examination drive.



AI proctoring is an advanced form of proctoring that helps conduct online examinations without human intervention.



Navigation restriction is a feature that allows educators to host exams in a safe environment without worrying about on-screen cheating.



Credibility Index is an auto-generated report, which highlights the test-taker's integrity score for a proctored session.



Human proctoring with a live chat option helps examinees and examiners to communicate to clarify doubts or concerns in real-time.

Such anti-cheating mechanisms ensure the integrity of the online proctoring process, offering high levels of credibility and authenticity.

4. Proctoring as a Service provides a real-time integrity score of exam-takers

The Credibility Index validates the credibility of the students' exam attempts, with values categorized as "high," "medium," and "low." Thus, the Credibility Index report helps faculty identify and filter out candidates who may have resorted to cheating. These reports, in turn, enable quick decision-making without having to sift through thousands of video recordings.

5. Proctoring as a Service is highly secure as an integrated feature

An ideal Proctoring as a Service feature does not capture additional student data and only stores their email IDs via API calls. It stores candidates' data on secure servers. Universities have complete control over data as service providers are GDPR compliant.

The Proctoring as a Service plugin is readily accessible for all high, medium and low-stakes exams. However, customer satisfaction must always take precedence. Therefore, we advise you to take a free trial of the product to ascertain its effectiveness and usability before employing it for your assessment drives.

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